



**TSM Consulting - creating and delivering value**

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**We are proud to present:**  
**Problem Solving Skills**

Date	Venue	Price excl. Vat	Presenter	Duration & Time
26-27 April 2010	13 Synagogue Street, Paarl	R2 400 per person	Anne Jordaan	Two days, 08h30 – 16h00

Our price is offered per delegate attending the workshop. This includes tea/coffee, lunch, refreshments and a detailed participant's manual. This fee does not include any other expenses, e.g., travelling or accommodation.

### Learner outcomes

By the end of this workshop participants should be able to:

- Think in a systematic and stepwise manner
- Ask relevant questions in any given situation
- Use a number of tools and techniques to systematically analyse a situation
- Structure information meaningfully
- Analyse a situation and identify out-of-the-box solutions combining your thinking, reasoning, communication and interpersonal skills
- Be aware of your own thinking and how to constantly monitor these processes
- Formulate decisions based on sound reasoning

### Who should attend?

This program is suitable for anyone who is interested in improving their lateral thinking, as well as their problem-solving and decision-making skills. To register, please go to the following link:

<http://www.tsm.co.za/registration.asp>

### Enquiries

For more information, please contact:

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